

Mahlzeit Terms and Conditions



STAFF

Mahlzeit can arrange staff for your event if required. Staff charges apply from when they depart the Mahlzeit base until they return.

Wait staff \$37 per hour min 3 hrs
Chef \$42 per hour min 3 hrs

DELIVERY

Free delivery within CBD, outer Brisbane delivery may incur surcharge. All deliveries must be confirmed 48 hrs prior to function.

EQUIPMENT

All equipment provided remains the property of Mahlzeit and must be returned within 48 hrs of function. Any damages to Mahlzeit property will incur a charge.

DIETARY REQUIREMENTS

Mahlzeit prepares all food in a commercial grade kitchen. While all care is taken the equipment used may contain traces of nuts, eggs, dairy, seeds and gluten. Although all care is taken to contain these items, Mahlzeit cannot guarantee that a dietary requirement is met and accepts no liability. Mahlzeit is happy to discuss individual requirements and tailor a menu for your needs.

PRICES

All prices stated exclude GST unless otherwise indicated.

DEPOSITS AND PAYMENT

A 30% deposit is required at the time of booking and final payment required upon confirmation of final numbers, 5 days prior to event.

CANCELLATION

Cancellations made more than 30 days prior to event incur no penalty and the deposit will be refunded in full. For all cancellations made within 30 days of the event date Mahlzeit will retain the deposit. For all cancellations made within 48 hours of event date the client is responsible for full payment to Mahlzeit for the event.

CONFIRMATION OF DETAILS

Menus are to be confirmed 2 weeks before event; all menus are subject to change. Dietary requirements and final numbers must be confirmed in writing 5 days prior to event, if after confirmation final numbers drop you will still be charged according to your confirmed number.

WASTE DISPOSAL

Mahlzeit is not responsible for waste at an event and is unable to assist with the disposal.

SERVICE OF ALCOHOL

Mahlzeit is not currently licensed to provide alcohol at your event.